



Detroit Wayne Integrated Health Network

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FAX: (313) 833-2156
TDD: (800) 630-1044 RR/TDD: (888) 339-5588

May 29, 2020

To: DWIHN Network Provider Residential Staffing Agents
From: June White, Interim Managed Care Operations Director, Lucinda Brown, Network Provider Program Administrator Self-Determination
RE: Fiscal Intermediary Transition

The Detroit Wayne Integrated Health Network (DWIHN) is an integrated health care organization. We continuously evaluate how we can improve upon our quality of services and move toward being a “manager of care” rather than a “funder of care” for the people we serve. We believe more direct services are an efficient and effective pathway to results. We must be fiscally responsible and data driven, focusing on the person-centered plan, including family and community.

DWIHN has been evaluating a common practice when members select their provider of choice. It has been identified that the common practice of the former MCPN’s or Support Coordinators when assisting members in choosing their provider (someone they want to work with them which may be a family member, friend, etc.) was that it was recommended the person be hired as an employee of a staffing agency and then the member hired the staffing agency.

As DWIHN looks at strategies to improve quality, we recognize that this is not the most efficient and effective method to meet the needs of the members we serve. We recognize that individuals have a choice on selecting who provides their care as it is their right guaranteed by the Balanced Care Act (BCA). DWIHN has improved internal processes to afford members the ability to directly select their provider of choice without needing to go through a staffing agency. Rather, they should be directed to Fiscal Intermediaries (FI) who will process all employment paperwork, verify trainings/credentials, and process payroll for their provider of choice.

DWIHN will be transitioning the oversight of those arrangements to Fiscal Intermediaries with an effective date of **August 1, 2020**. DWIHN will notify the staffing agencies who this will directly impact with a transition plan. After August 1, 2020, Supports Coordinators should direct anyone new who wants to use a direct hire provider of choice to a Fiscal Intermediary.

If you have any questions regarding this process please contact Lucinda Brown at Lbrown@dwihn.org or 313-344-9099 ext. 3648 or June White at Jwhite1@dwihn.org, 313-344-9099 ext. 3635.

Thank you for your attention to this matter.

Cc: Eric Doeh, COO, Deputy CEO
Dana Lasenby, CCO
Stacie Durant, CFO

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